Android MDM Enrollment Guide

Last Updated: 8/6/2025

MDM Guide

- Welcome to the MDM setup guide for Android devices. Please be aware there are many variations of Android devices and these instructions may not display the exact screens of your specific device.

- Please be aware that your android device needs to be on Android 10.0 or higher to be able to enroll.

- If you are restoring a new device from a back-up of a previous phone, make sure you remove the MDM Control before creating back-up. Failure to do so may result in issues with the profile incorrectly being moved from the old device to the new. You need to re-enroll your new device from scratch and not by importing your profile from the old device.

- If you encounter any issues, please stop and contact the helpdesk. We will schedule a support call.
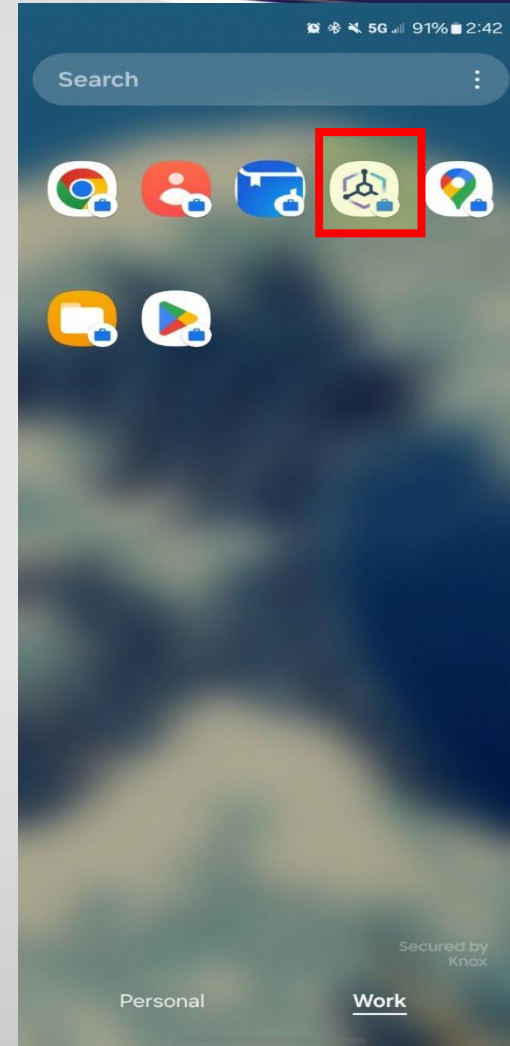
MDM Removal

The following steps are for **<u>REMOVING</u>** MDM to re-enroll a device.

If you are setting up your profile for the first time on this device,

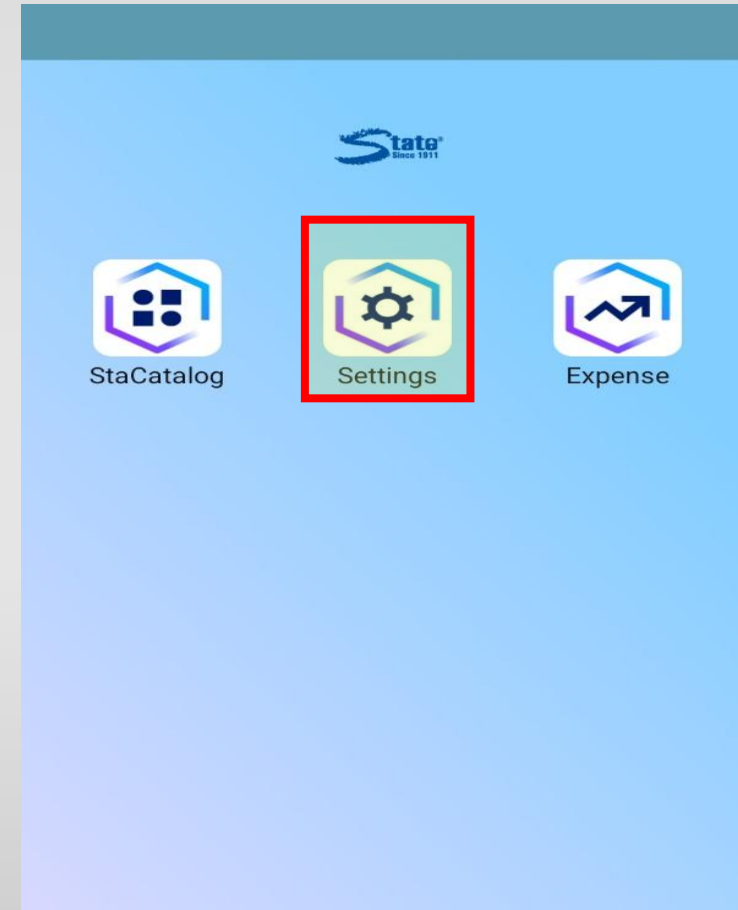Please Skip to <u>Page 8</u>

MDM Removal

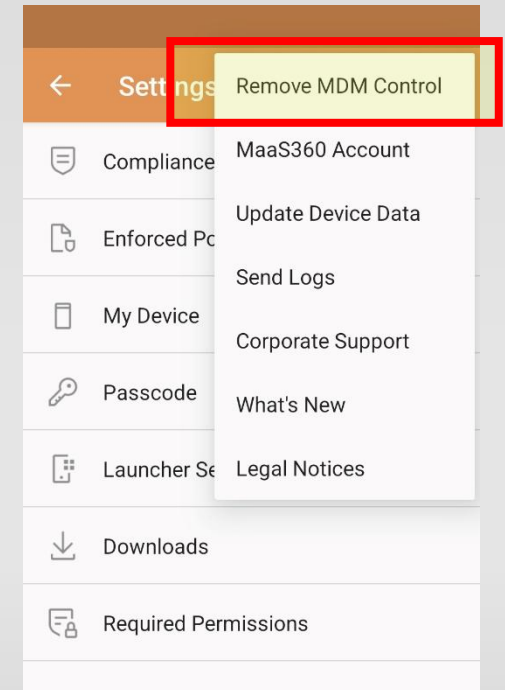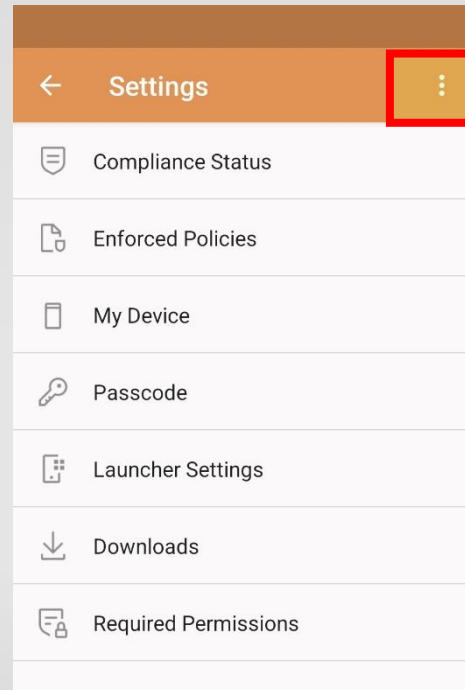1. Open the MaaS360 App on your device.

MDM Removal

2. In MaaS360, Go to Settings

NOTE: This may be on a different

page under MaaS360. You may

need to swipe or left to find this

icon.

MDM Removal

3. In Settings, Click on the 3 dots stacked in the top right Corner.

4. From that drop-down choose Remove MDM Control.

MDM Removal

5. Once you choose Remove MDM Control, you will get a prompt to confirm removal. Click Yes.

6. As a result, you may see this message from MaaS360 as the profile is being removed.

7. You may also receive an Android System notification letting you know it has completed successfully.
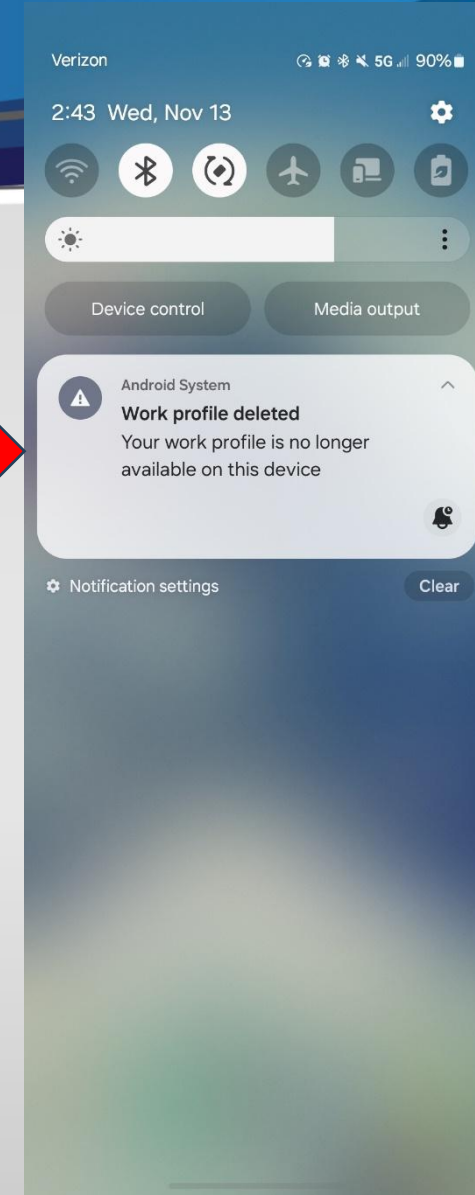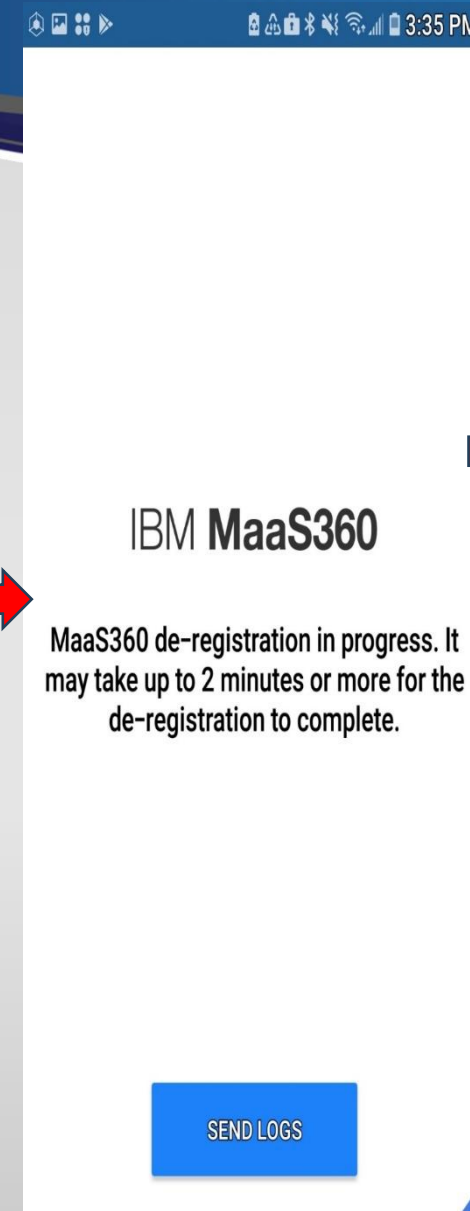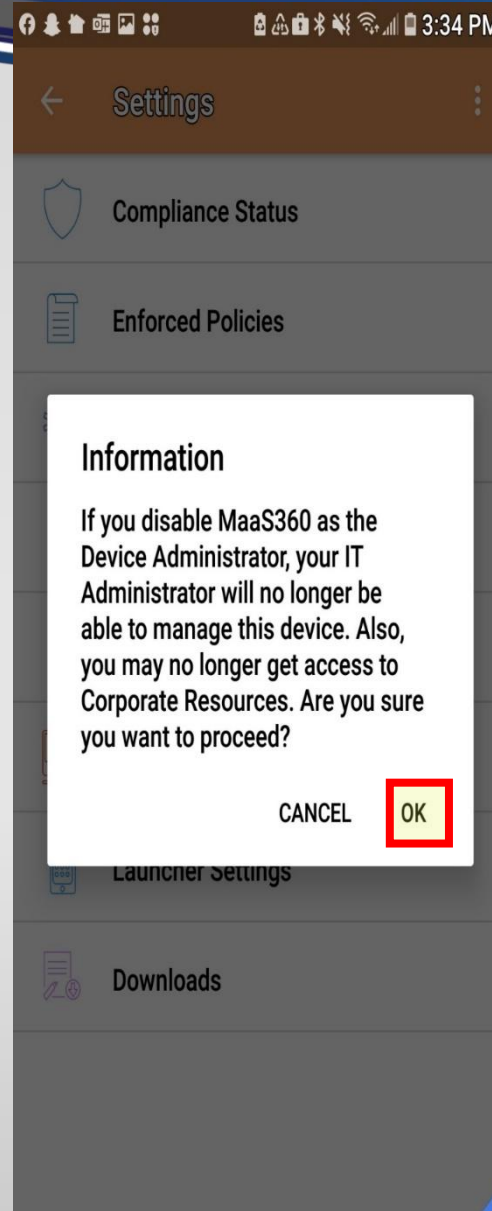
The following steps are for enrolling your device in State Industrial's MDM.

MDM Enrollment

1. Open your favorite web browser on your device

2. In the address/search bar type: http://help.stateindustrial.com

3. You will see the mobile help.stateindustrial.com website. You will be automatically redirected to the **Android Device Support** Page.

4. Tap on the **Enroll Device** button to continue.
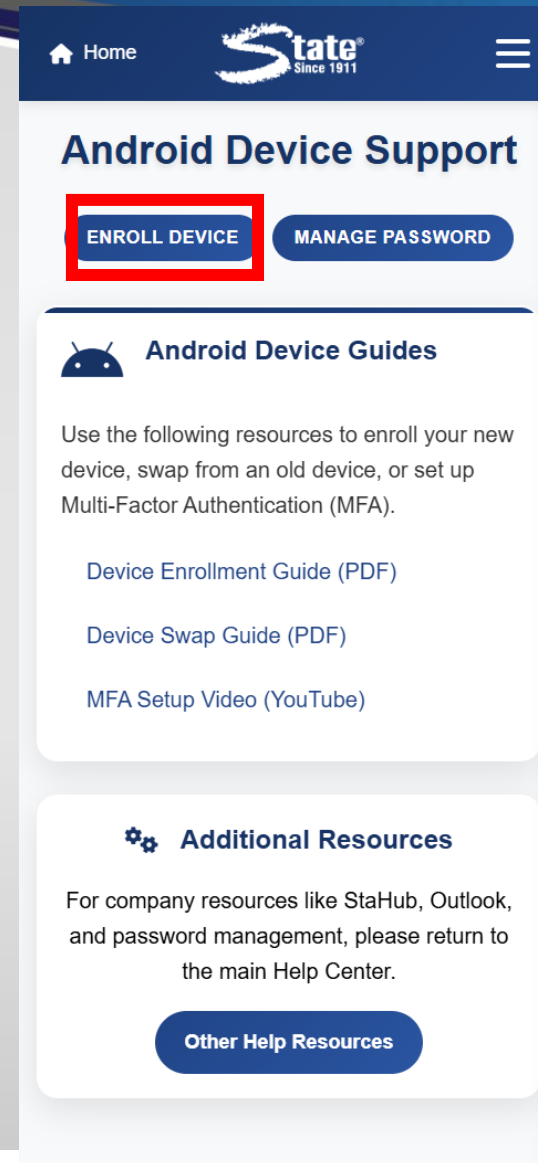
MDM Enrollment

1. You are now at the enrollment page.
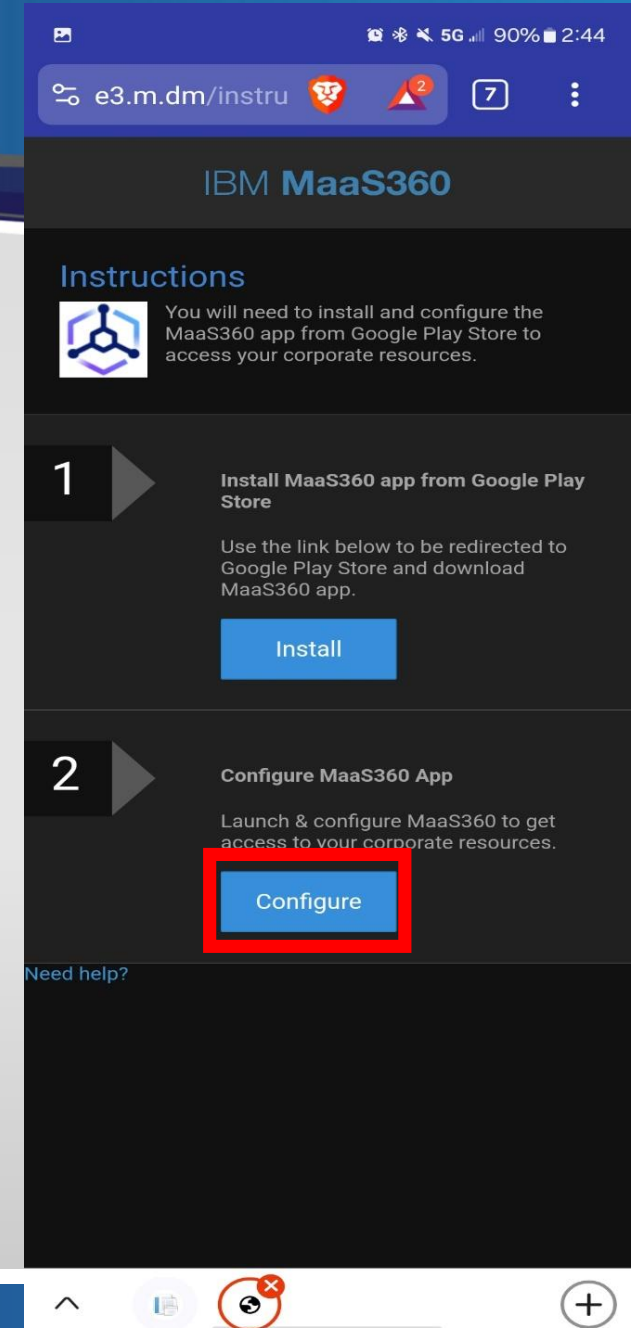2. Please tap on **Install** to continue.
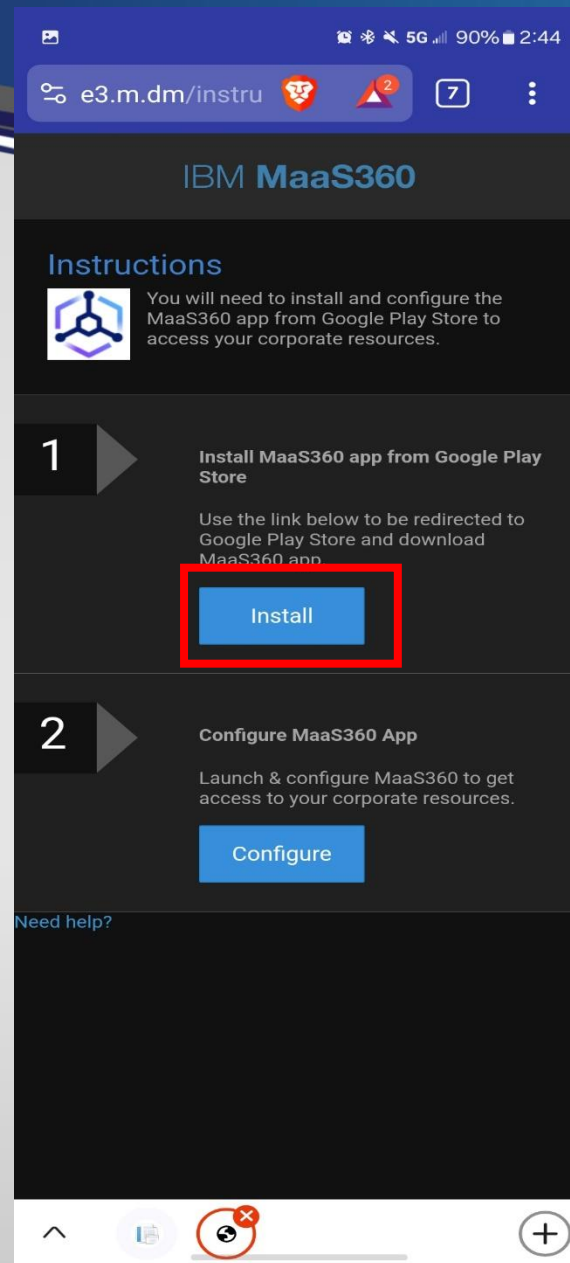
MDM Enrollment

1. You will be re-directed to install MAAS360 from the Google store. Tap on **Install**.

2. Once install is complete, return to the browser and select **Configure.**

MDM Enrollment

1. Enter your work email:

   (salescode@stateindustrial.com OR

   jdoe@stateindustrial.com)

2. Please be aware your username is not

   your email. It is the same credentials you

   use in StaHub: sales code for externals,

   short name for internals.

3. Tap on **Continue**.

MDM Enrollment

1. Enter your StaHub credentials and password, then tap on **Continue**.
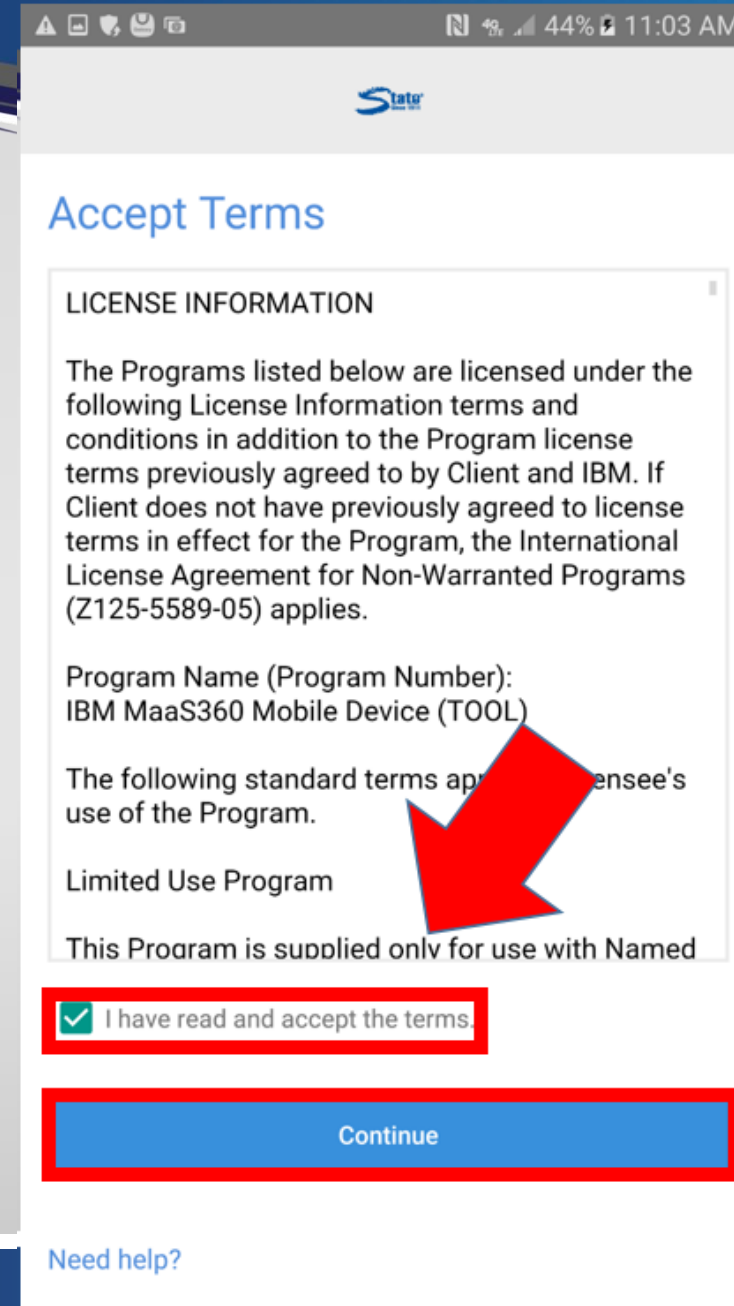
   (**Domain** should be "sip**"**)

MDM Enrollment
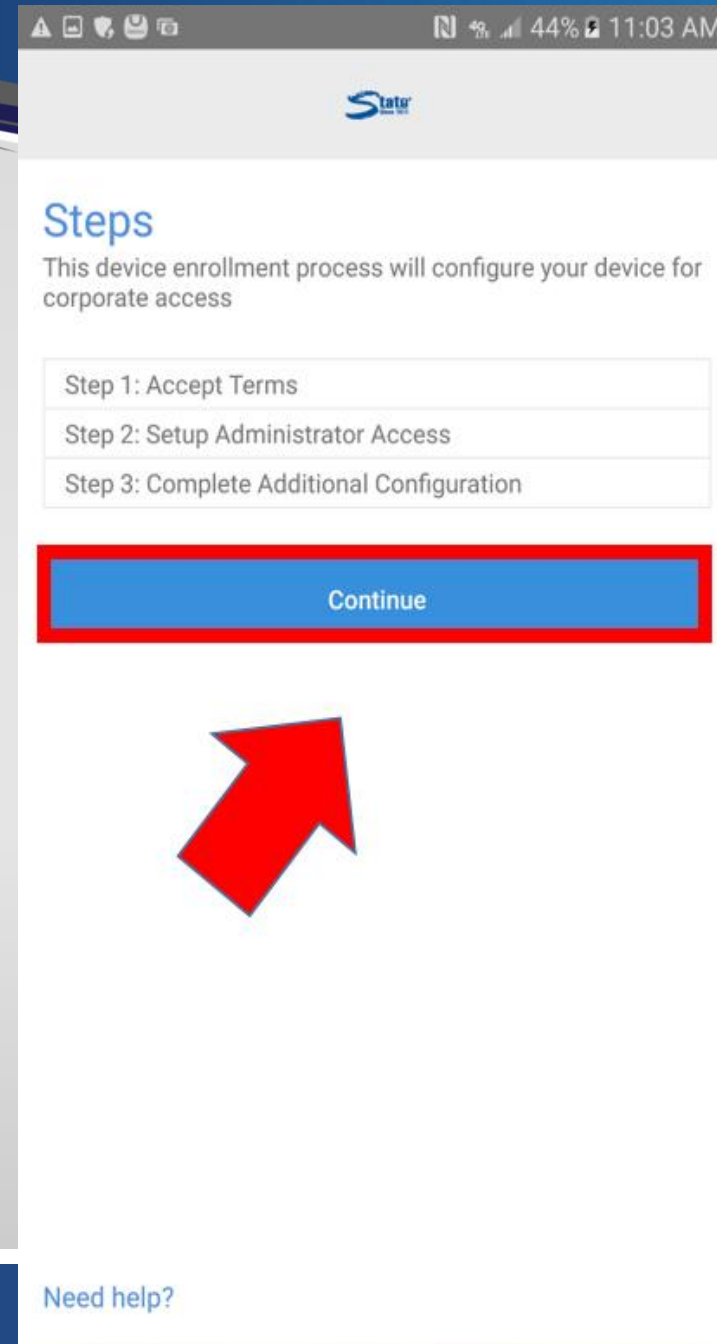
1. Tap on **Continue**.

MDM Enrollment

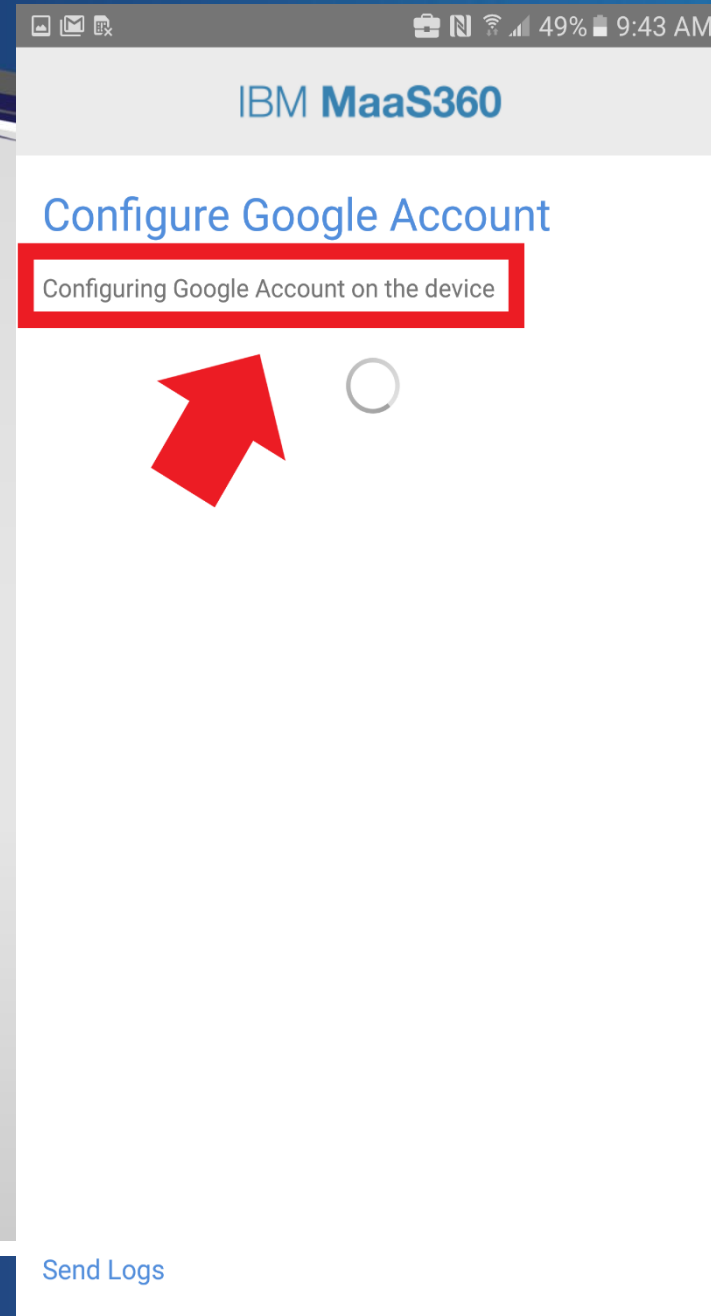1. Check the **I Have Read and Accept the Terms**, and tap on **Continue**.

MDM Enrollment

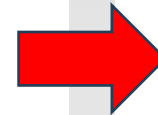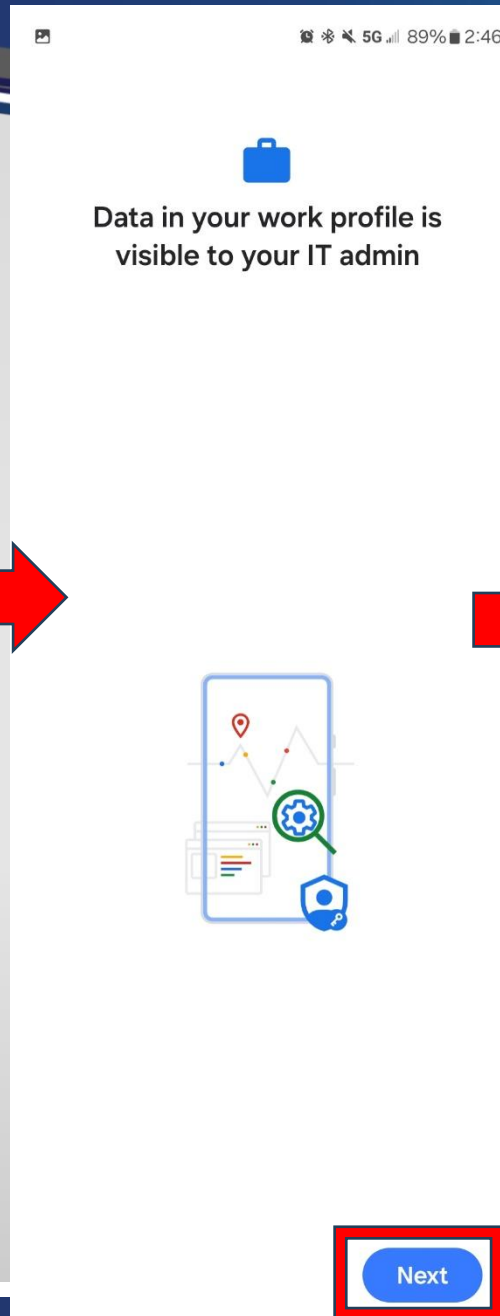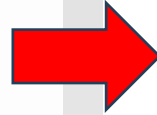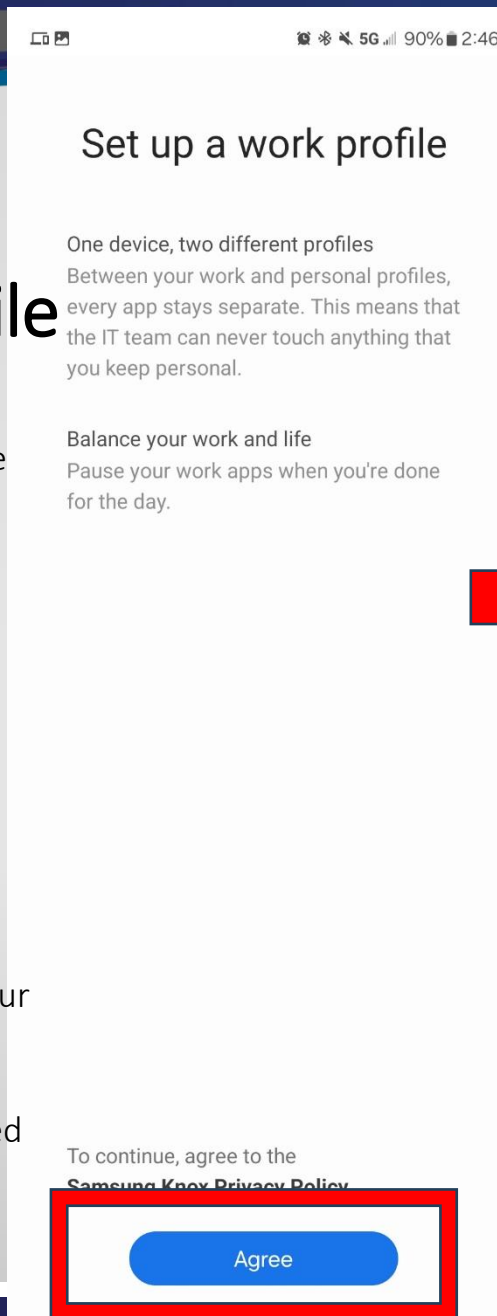1. Tap on **Continue**, to continue enrollment.
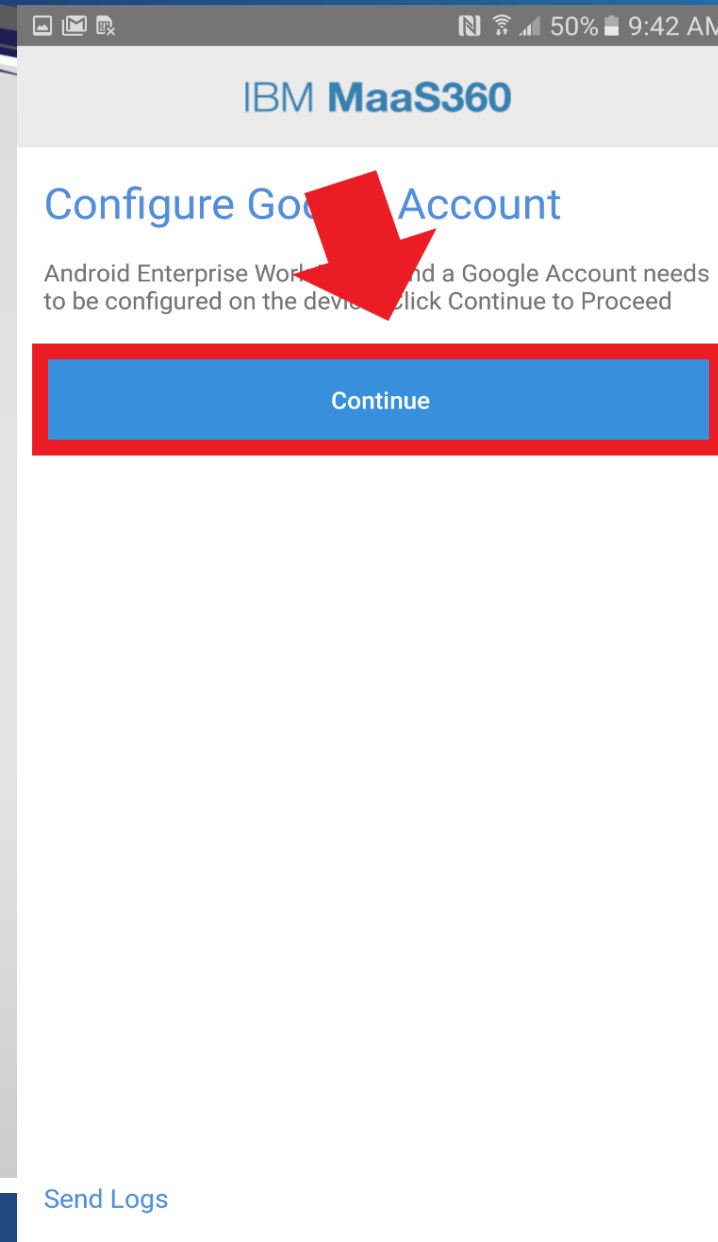
MDM Enrollment

1. New screen shows the enrollment is almost completed. You will be moved to the MAAS360 app to continue.

2. This may take a few seconds to minutes to show up, please just wait.

Creating Work Profile

1. Newer Android Devices will have a secondary screen to set up the work profile as shown
2. Hit "**Agree**"
3. Hit "**Next**"
4. This will create a second tab in your App Drawer for your work-related Apps

Set up a work profile

One device, two different profiles
Between your work and personal profiles, every app stays separate. This means that the IT team can never touch anything that you keep personal.

Balance your work and life
Pause your work apps when you're done for the day.

To continue, agree to the
Samsung Knox Privacy Policy

Agree

Data in your work profile is visible to your IT admin

Next

Work apps are kept in your work profile

Setting up your work profile...

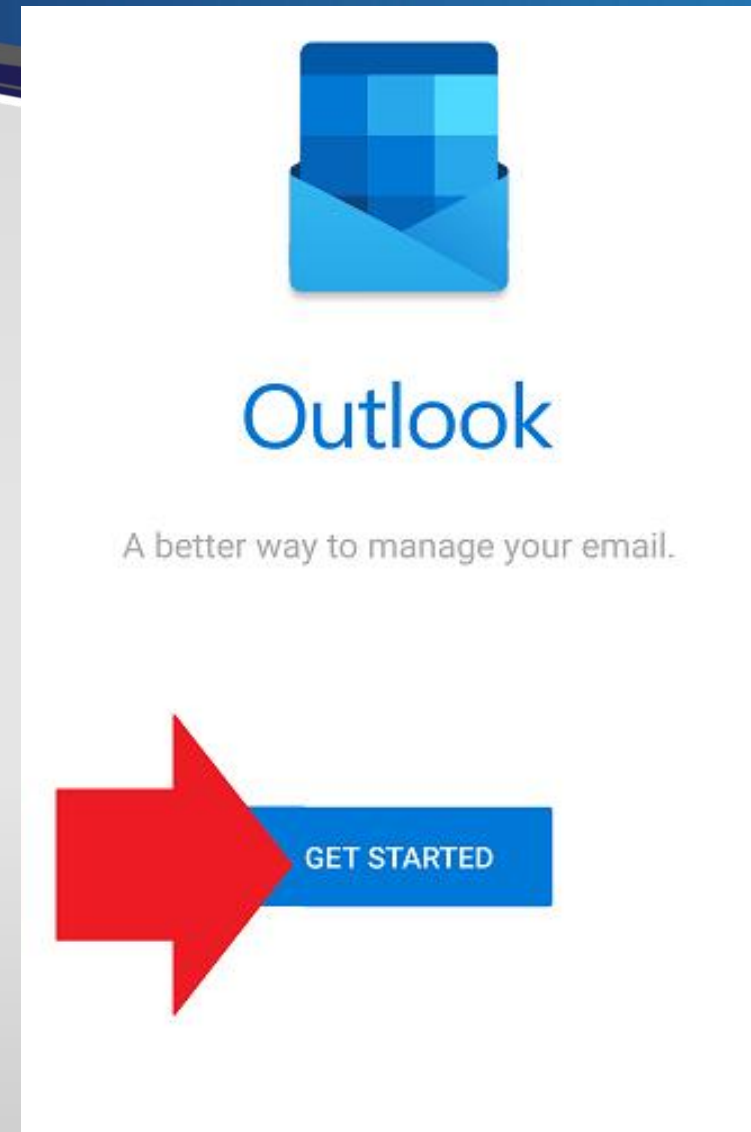
Search

Personal   Work

MDM Enrollment: Outlook

1. To receive corporate email on your

   Android device, you must complete the

   instructions below

   1. The new Outlook App will be automatically installed on your

      device.

   2. Please be aware you need to be successfully enrolled in Stalogin

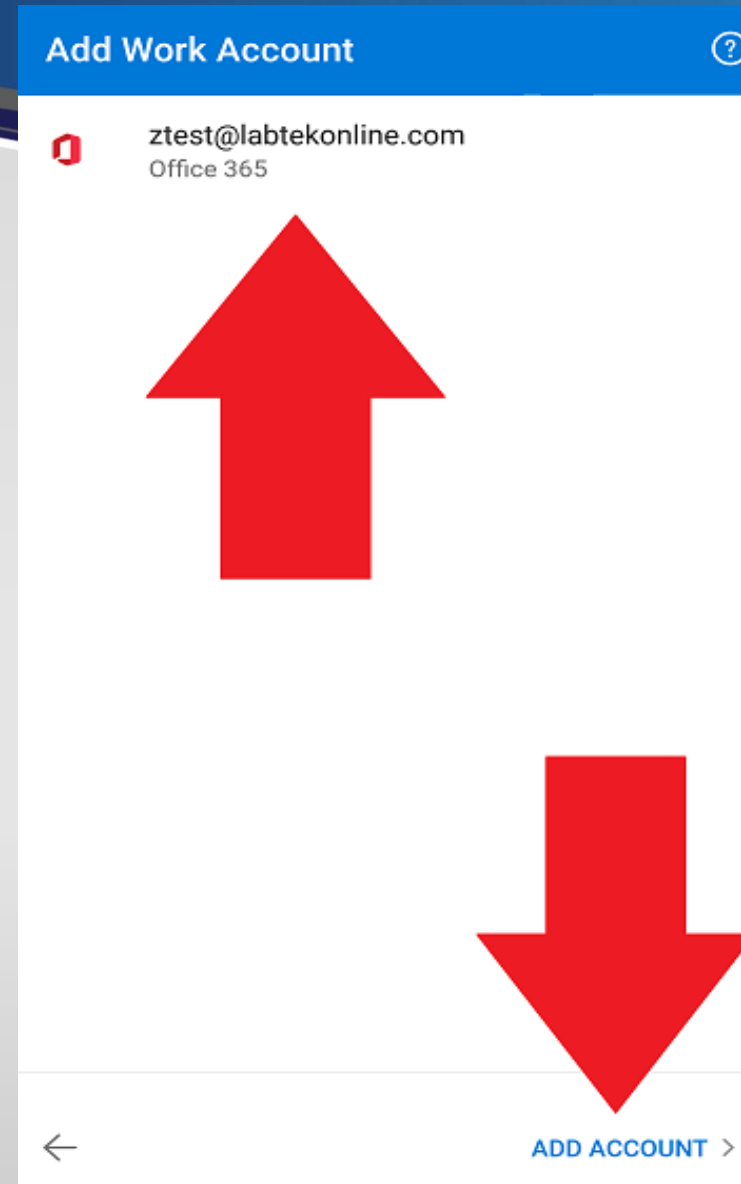   to use this app

2. Open Outlook App
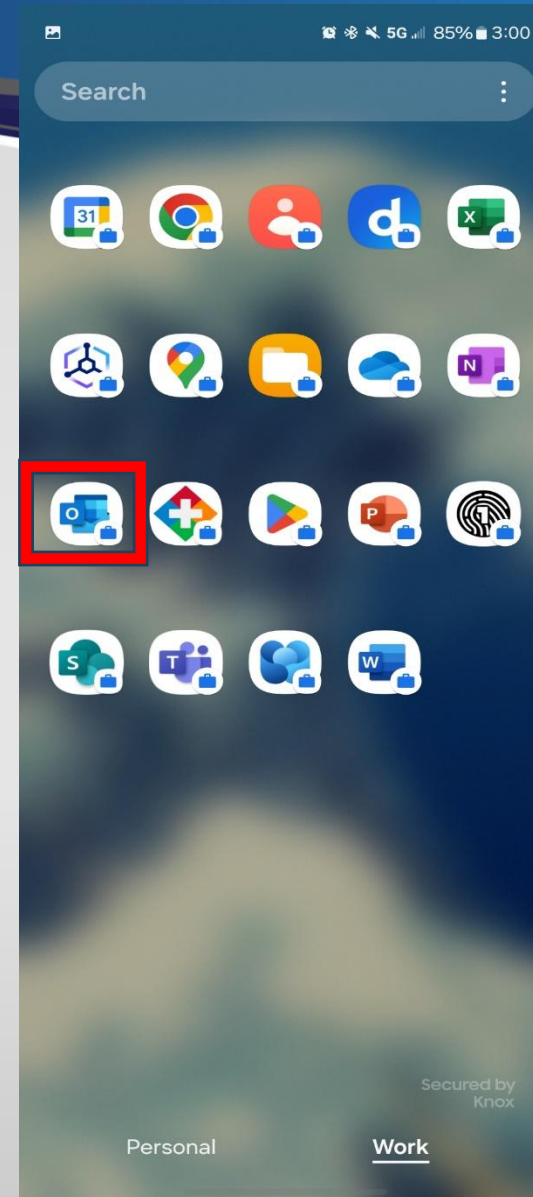
MDM Enrollment: Outlook
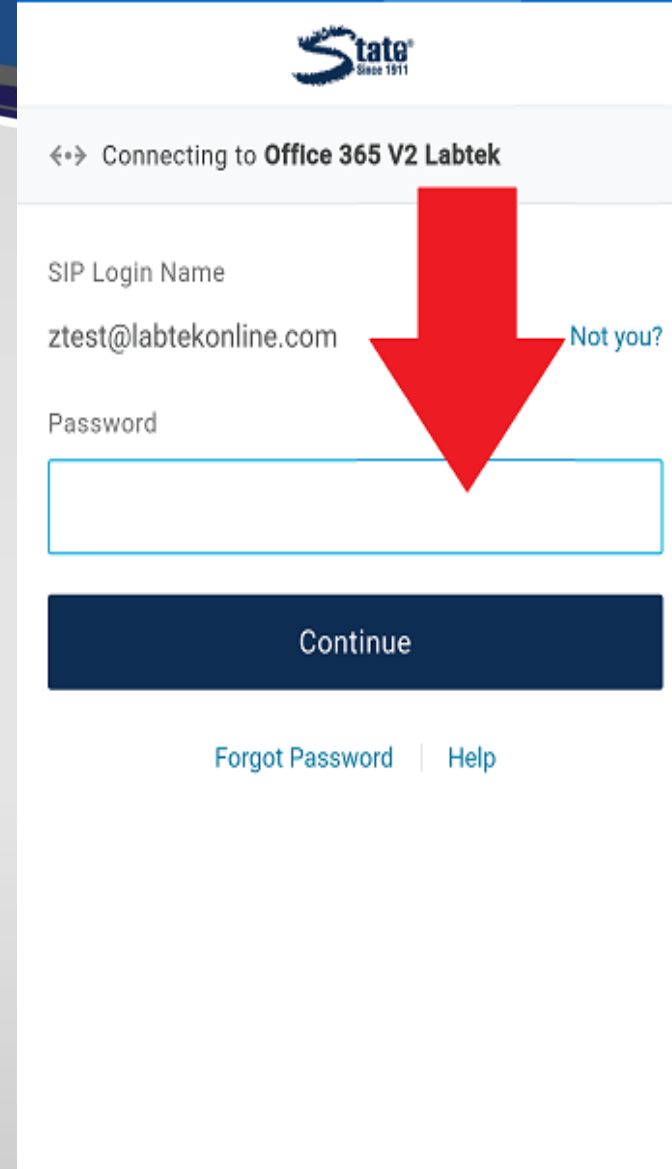
1. Click on get started.

MDM Enrollment: Outlook

1. Your email will be listed on top and then click add account in the bottom.

MDM Enrollment: Outlook

1. Enter your email password.
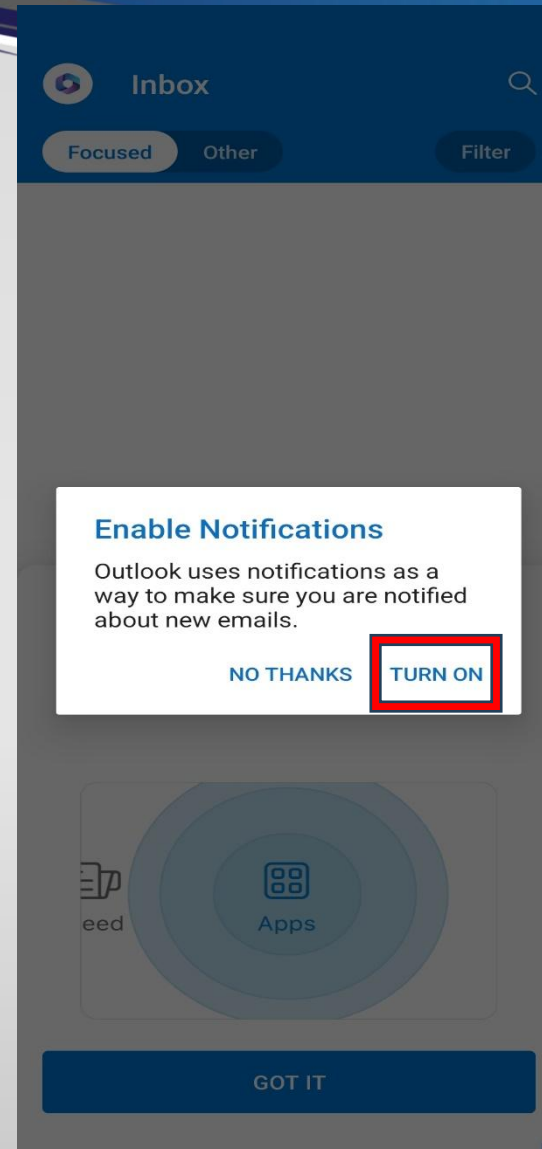
MDM Enrollment: Outlook

1. You will get a prompt to accept "log in" on your OneLogin app (Stalogin). Click "accept/allow".
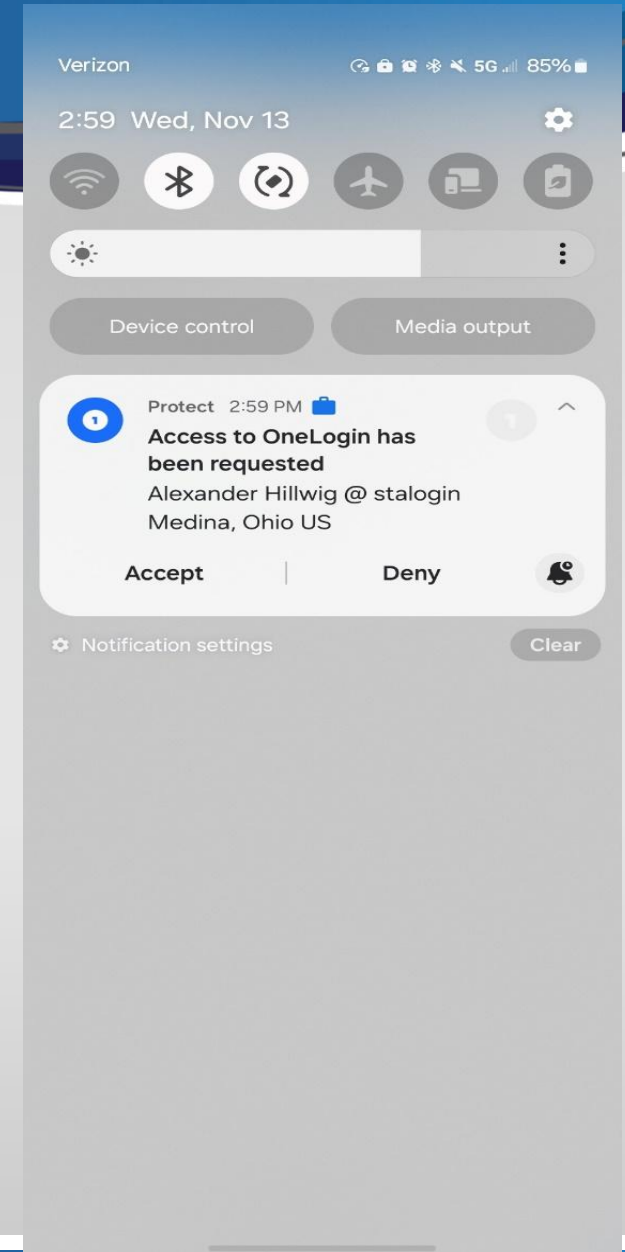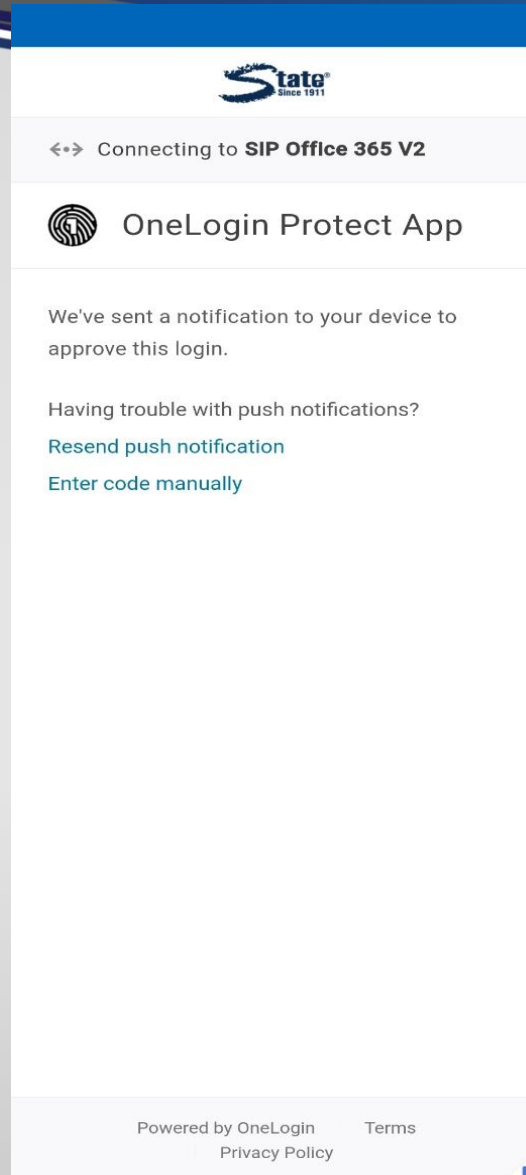
Outlook Notifications

1. You will be prompted to enable notifications, select "TURN ON" if you would like to receive notifications with incoming emails.
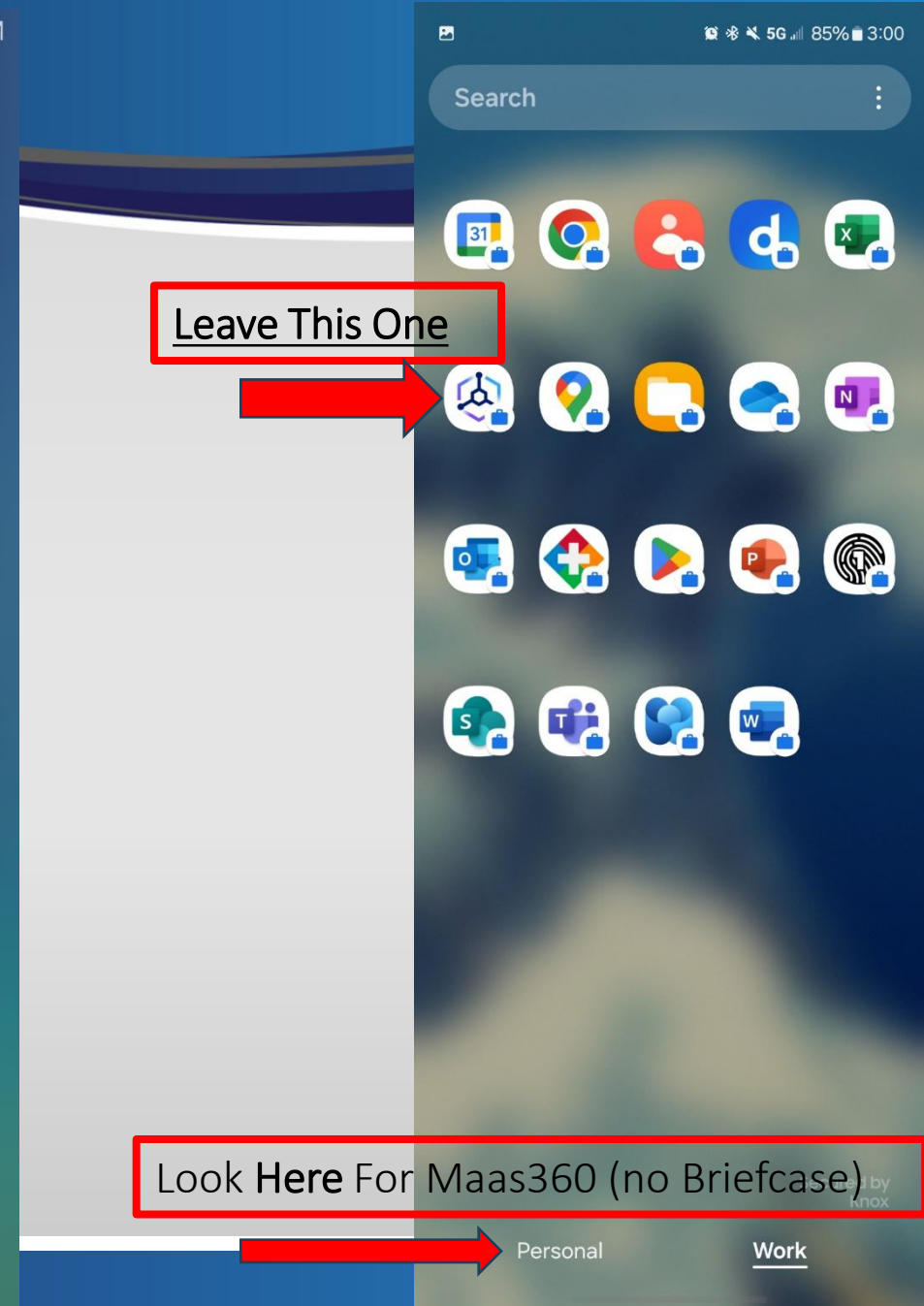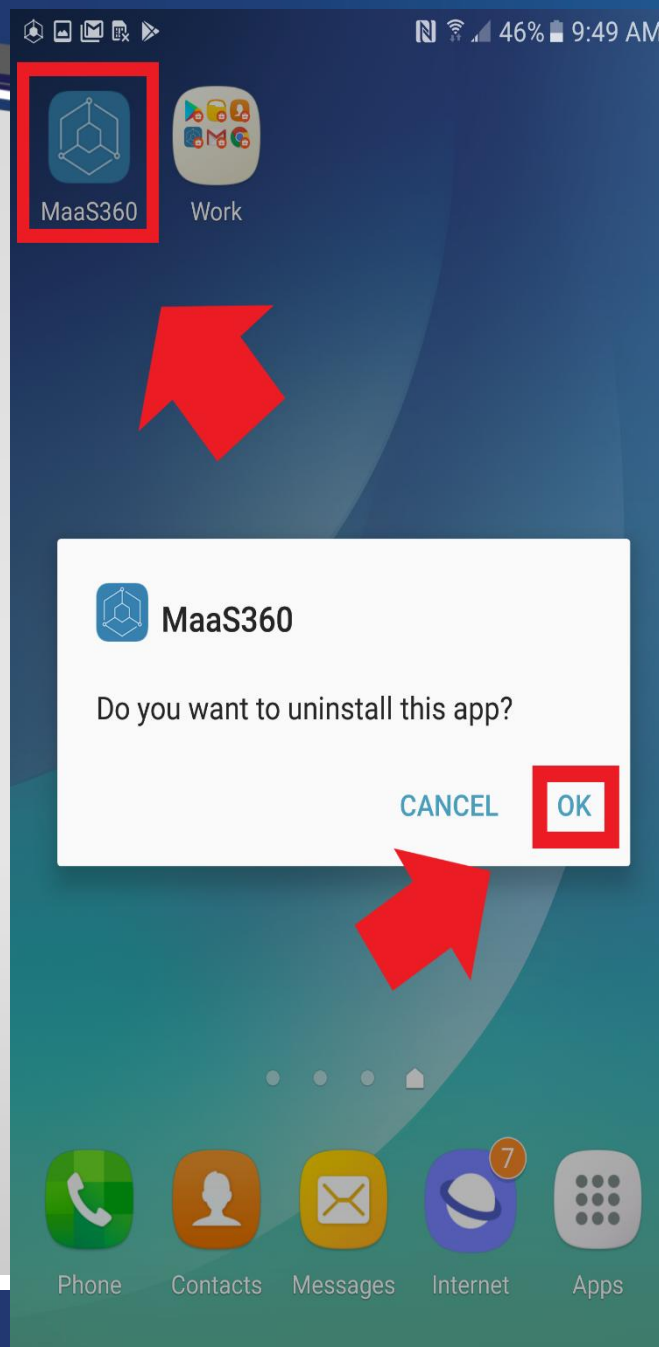
MDM Enrollment: Outlook

1. Email will start showing up, you are now set up with corporate email using Outlook App.

   1. Please be aware it can take up to 60 minutes for email to show up. If you receive a "Quarantine Message", please be patient as the system is still processing this request. This can take up to 24 hours.
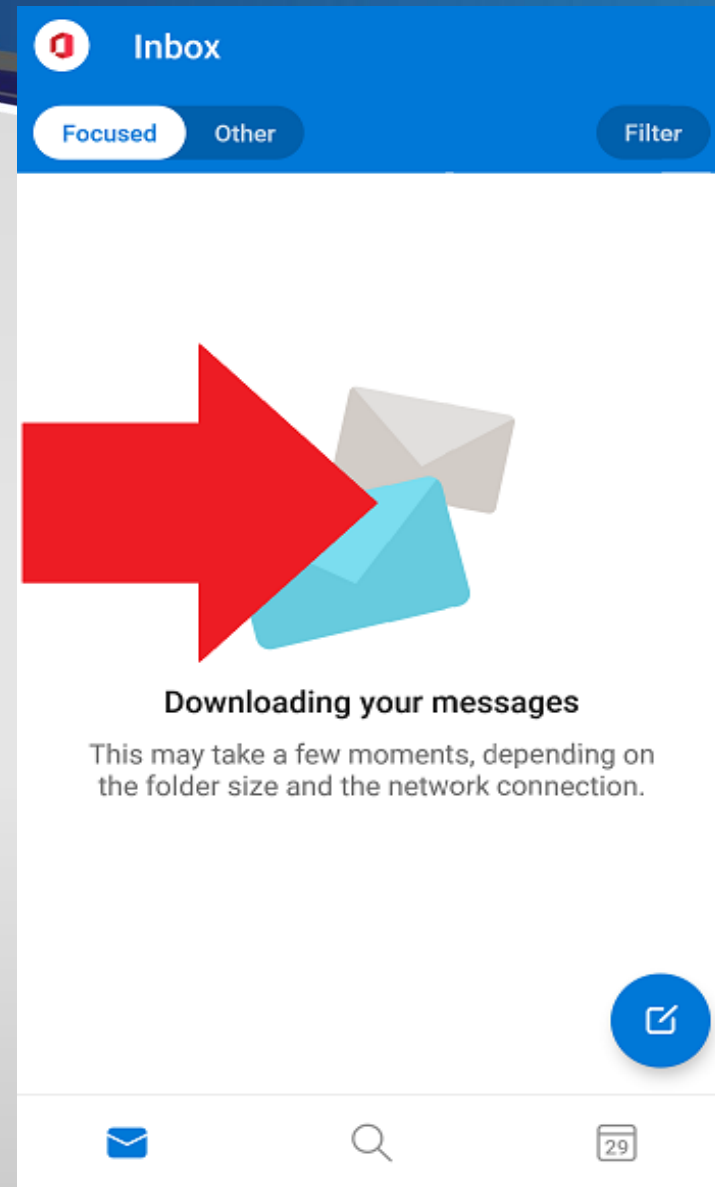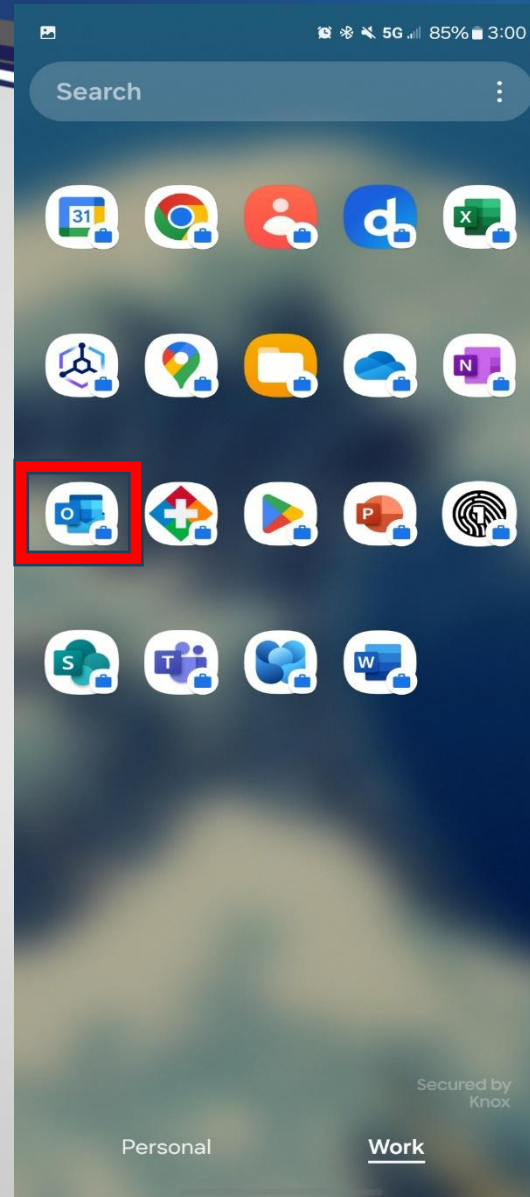
MDM Enrollment

1. The <u>MAAS360 Enrollment</u> app is no longer necessary, remove if you wish. **This will be the maas360 app WITHOUT the blue briefcase**. (In most devices this will happen automatically, and this step can be ignored)

2. More than likely this app will be stored in the app drawer on the "Personal" apps side and can be deleted from there.
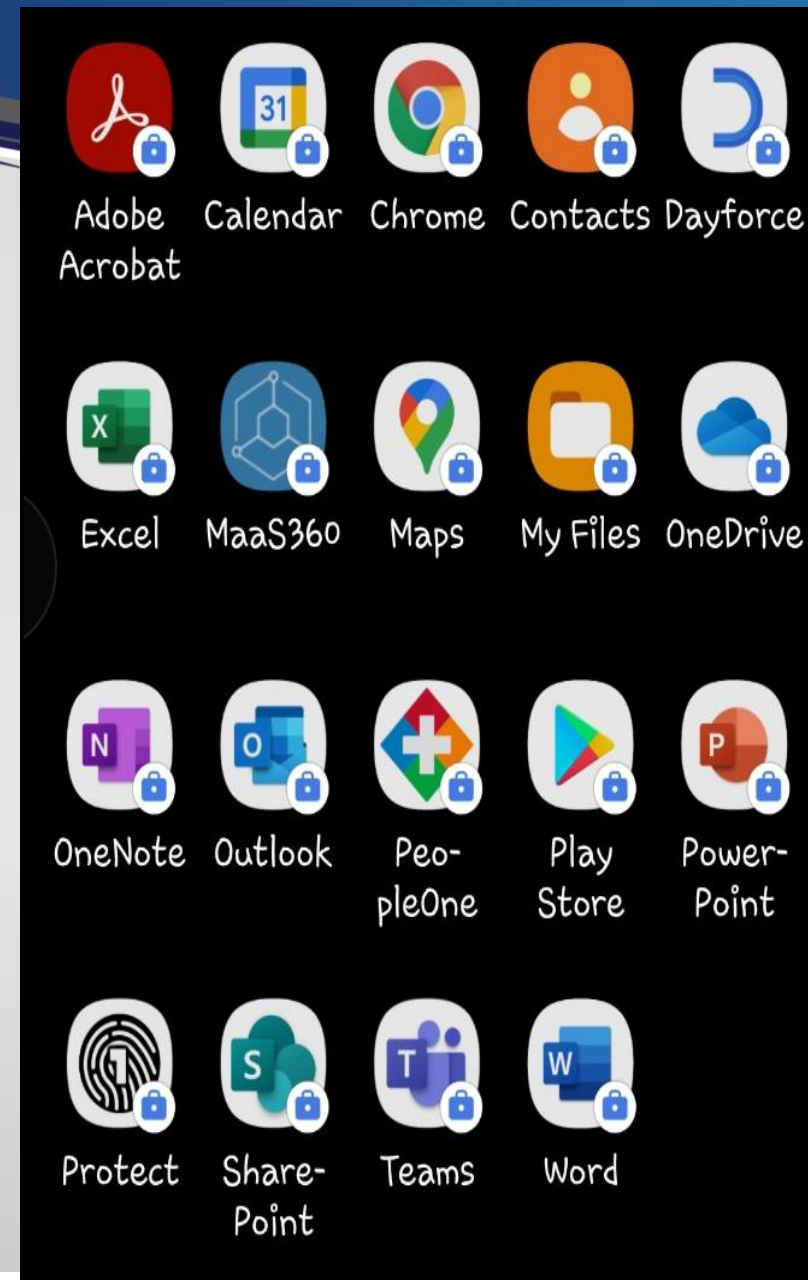

MaaS360

Do you want to uninstall this app?

CANCEL   **OK**

<u>Leave This One</u>

Look **Here** For Maas360 (no Briefcase)

Personal   **Work**

MDM Enrollment

1. To access your corporate email please open the managed Outlook app with blue briefcase.
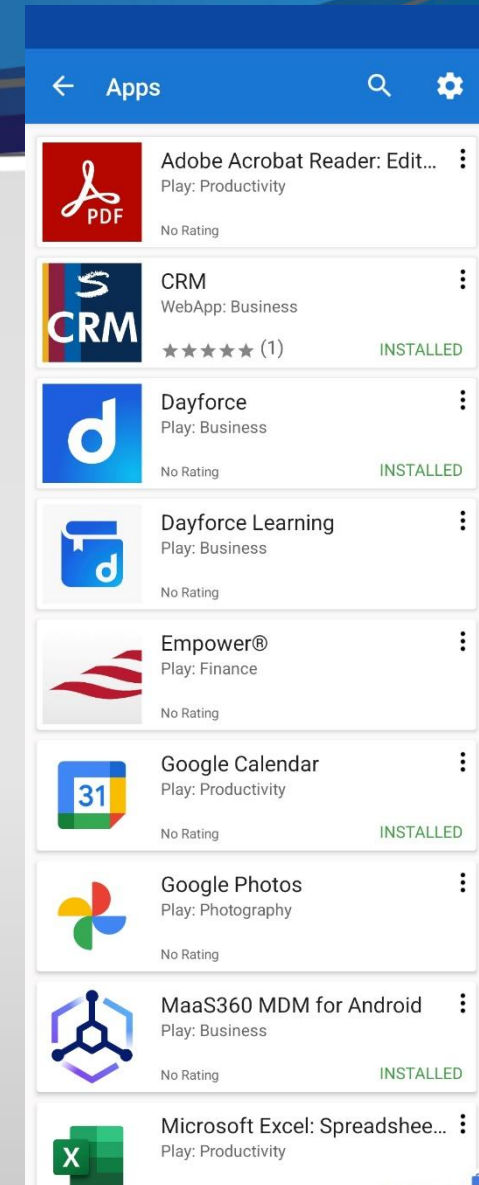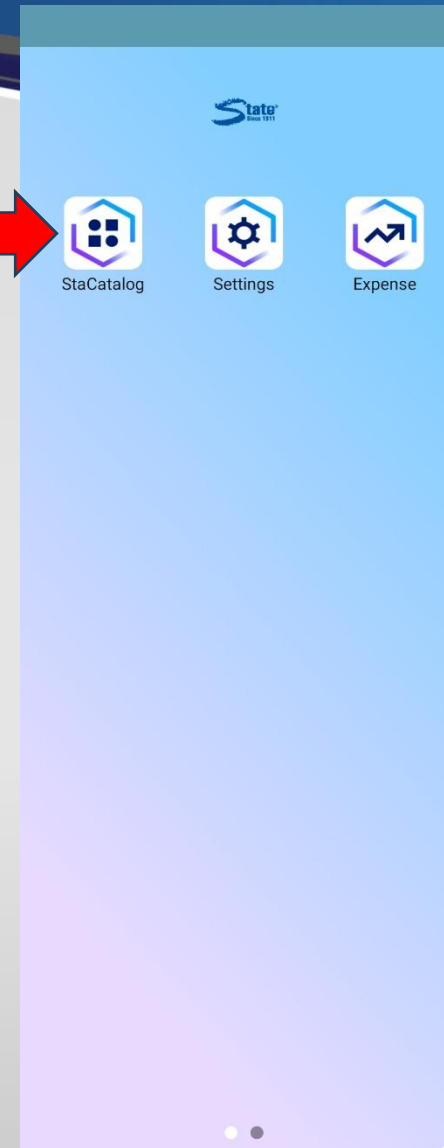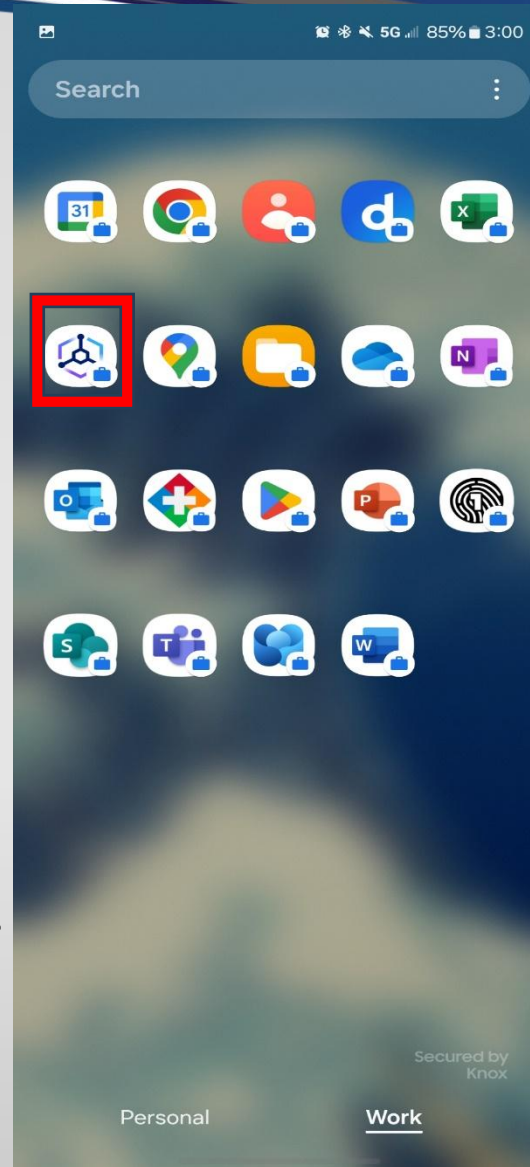
MDM Enrollment

1. Please be aware that all corporate apps will have a distinguishable blue briefcase.

MDM Enrollment

1. To access SIP StaCatalog for additional apps to install, please open MaaS360 app **with blue briefcase** and then select **StaCatalog**.

MDM Enrollment

1. To access corporate

   third-party apps

   (SharePoint, word,

   excel, etc...) please

   open the managed

   play store (play store

   with orange briefcase)